

Broadband for remote rural areas: the technical issues

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Thanks to: Mino Bernardi, Mahesh Marina,
Michael Fourman, the IT people at UHI, and
the residents of Arnisdale, Corran and NW
Knoydart

A Promise



“We will start where the task is toughest, if we are to ensure no part of Scotland misses out: the Highlands and Islands and the South of Scotland”.
Connecting Scotland Scottish Executive report, 2001

Frustration



Six years later - no broadband. Why?

Basic facts about broadband

From the backhaul (the broadband “grid” or the gas main) – usually at the telephone exchange

- Copper cable
 - < 1 mile, 8-20 Mbs
 - 1-5 miles, 512 Kbs – 8Mbs
 - > 5 miles, forget it – even dial-up may not work
- Optic fibre – wonderful
- Satellite, expensive & horrible latency
- Wireless?

The simple message: if there are more than a few hundred metres of copper in your backhaul connection, you'll *never* get super-fast broadband

Some rough statistics

24 full-time residences; 16 part-time and holiday lets

2000: 3 children

2010: 14 children

5 New houses and 5 substantial conversions in 2000-2010

4 local employers (wind energy, fish farm, hotel, local estates)

Local businesses: organic farming, prawn fishing, tourism, photography, web design, cruises, ferry service.

Several part-time residents who can work locally provided they have internet

Campaigns to SG, BT etc had dubious results!

Legal expert OLLIE MISHCON answers your motoring questions

A BLOW TO SEX DRIVE

I REALLY don't know where you are but that sort of agency needs to be a bit of a joke and could do with some advice.

But let's concentrate on the main issue. Of course you are looking for a car that is reliable and has a good service network. The price is becoming more important. The car should be reliable and have a good service network. The price is becoming more important. The car should be reliable and have a good service network.

BAD SIGNS OF THESE TIMES

30

What time will they be in? The car should be reliable and have a good service network. The price is becoming more important. The car should be reliable and have a good service network.

WE'VE WAITED 6 YRS TO GET ALL WIRED UP

Village hit by internet rage



Villagers in Arnievale still have trouble getting on the internet while Peter Buchanan (right) is leading the battle to get them a broadband link

EXCLUSIVE
By GAIL MITCHELL

SIX years ago it was the remote village singled out to demonstrate Scotland's determination to bring broadband to the remotest part of the country.

The villagers in Arnievale in the Highlands are still waiting for reliable broadband connections to the internet and have been told it could be at least another year before they do.

It is a stark contrast to the Scottish Government's promise in 2005 to extend broadband coverage. When visiting Arnievale as an example, it stated: "We will start when the link is complete."

Yet one year after the decision to have broadband up and running all over Scotland, Arnievale is still making do with a dial-up connection.

Last month the Scottish Government announced plans to spend an extra £1.5 billion to bring broadband to the last unconnected of Scotland left on the internet wilderness.

But this is no consolation to the 30 or so residents of Arnievale in the Highlands who spend hours and days just trying to get messages to the net.

Steve Glasgow said: "I've sat the laptop while I have not connected, waiting a broadband connection for their side who are already equipped with a library, book store and cinema. The village has already seen one couple leave due to the internet problem and others could soon follow."

Professor Peter Buchanan, of Strathclyde University's School of Information, who speaks three months of the road in Arnievale, is leading the fight to bring in broadband.

"The broadband initiative is well respected but doesn't appear to be in control," he said. "It has spent over £200 on equipment, but should have started planning for roll-out of broadband services several years ago."

"Producers talk about transporting the broadband by using a truck, and this is about the cheapest thing you could do to encourage people to move here, yet they are not doing it."

"I've been promised a broadband quality of connection for Highlands. It's a good promise but it's not being delivered. Through the £2.5 billion committed to the Scottish broadband for many communities, it will travel over slow copper cables and that will leave the Highlands in the long term in high-speed internet in the long term."

In 2005 Scotland had the best broadband coverage of any part of the UK, but the following year Scotland's then Enterprise Minister, Jim Wallace, promised to deliver "affordable" broadband services to every community in the country by the end of 2006.

"It's important that every community gets the advantage and benefits that broadband provides," he said at the time.

And BT was awarded a £200-million contract to support parts of Scotland's BT Next G network, which includes a £100-million investment in broadband.

But despite the work, some 10,000 households in Arnievale are still without a decent broadband signal because they're too far away from the nearest exchange. A strong broadband signal can only travel 12 miles from there.

It's a problem residents in Arnievale are only too familiar with.

Jason Munro works from home as a virtual tutor for 1000 students in Scotland. But to check his emails she's forced to drive 20 minutes to a friend's house in nearby Glenties where he has broadband. "A lot of my work is done through email and dial-up

MURDERED IN ITALY. MEREDITH, 21

I FOUND HER BODY. THERE WAS BLOOD ALL OVER. IT WAS HORRIFIC

Tells of grim discovery



A Chance Encounter



Mahesh Marina



Mino Bernardi

Could we use commodity hardware to build effective long-distance wireless distribution?

The Tegola Testbed

Dedicated to research into high-speed, low cost rural broadband

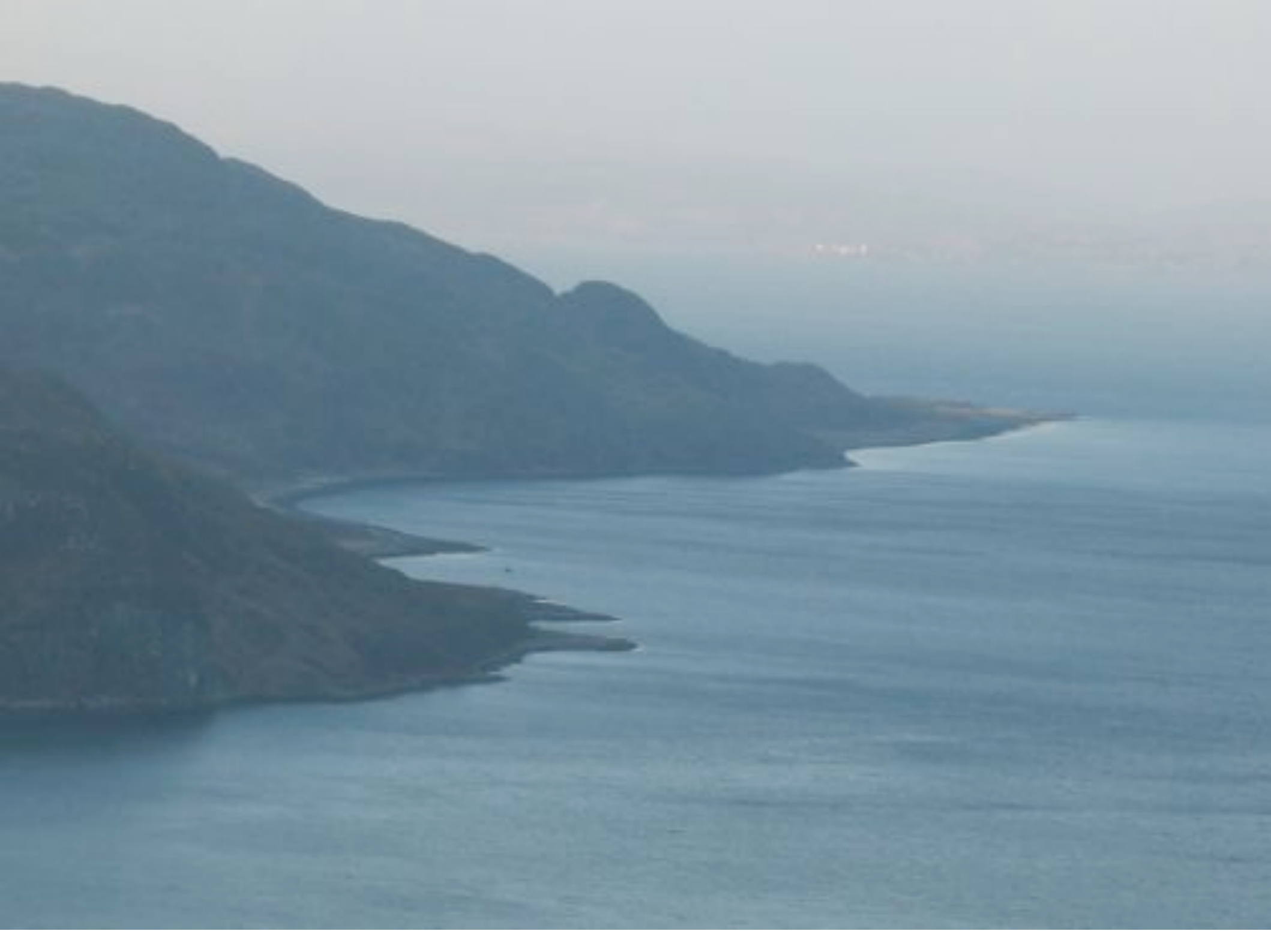
Fortunately, because it is research, we could obtain backhaul through the Janet network at UHI

Research issues:

- Network management
- Propagation over water
- Power management
 - (for self-powered relays)
- Mast location planning









Tegola: the current network

- Serves about 40 households
- Covers Arnisdale, Corran and the NW coast of Knoydart (most inaccessible place in mainland Scotland)
- Delivers speeds of up to 25 Mb/s (limited by backhaul) – symmetrical and low latency
- “Loop” configuration increases reliability
- Cost of deployed kit < £8k (much of it on power generation)



Rural communities need broadband more than urban communities!

- People want internet for business
 - ◆ proportion of small businesses *higher* than in urban areas.)
- Greater reliance on on-line shopping.
- Other forms of communication may not work
 - ◆ telephone, radio, TV, mobiles
- Alternative to libraries, cinemas, etc.
- Education.
 - ◆ High-school pupils on Eigg can lose 3 weeks a year due to bad weather.
- “Distance” communications. Don't underestimate their social importance, especially for the oldies!
- Telemedicine?



Willie Sandaig “teleconferences” with his grandchildren in New Zealand

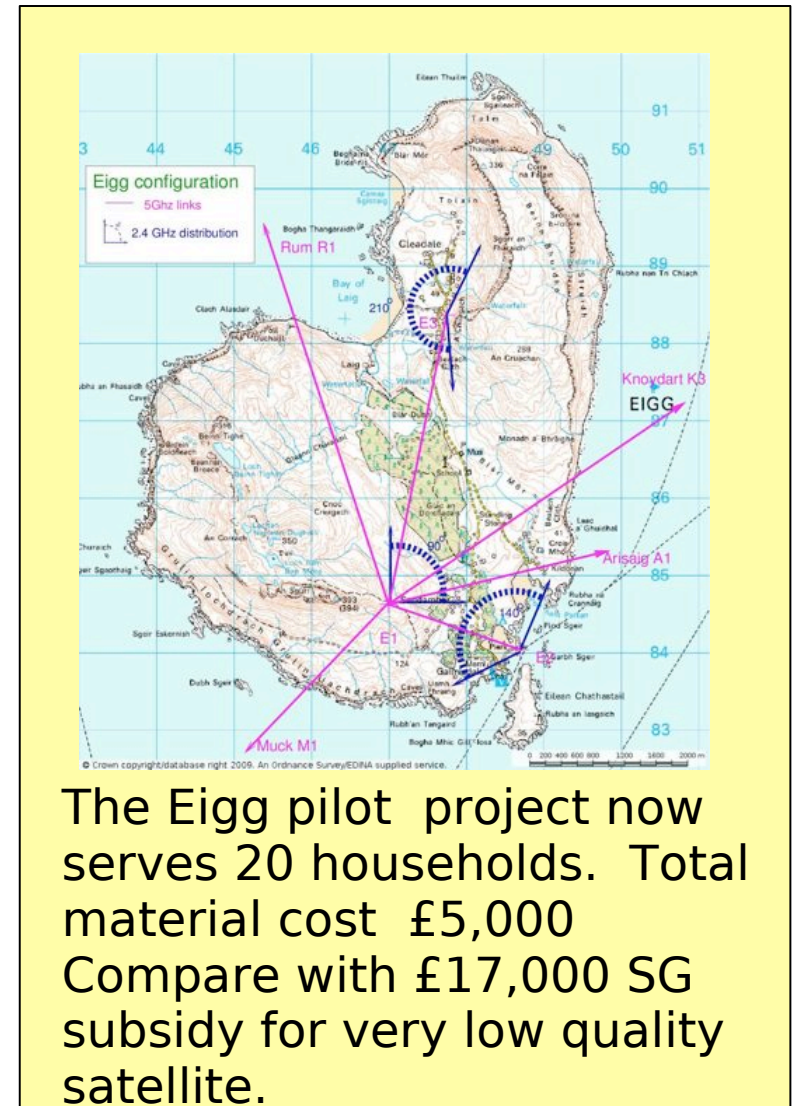


Finlay, in Arnisdale, keeps in touch with his pal Sam in Worcester

Wireless is cheap, fast and easy to deploy

In the past three years there has been a dramatic drop in the cost of wireless equipment

- Fast – capable of delivering superfast –100MB/s
- Modular – “plug-in” components
- Cheap electronics
 - ◆ A 20km link: £400
 - ◆ Consumer receivers: £70
- Only basic electrical knowledge required locally
 - ◆ The “clever stuff” can all be done remotely
- Easily reconfigurable
 - ◆ No need to dig up roads if things change
 - ◆ Masts can be moved



We also got some practical experience

“Masts” need not be masts

“Green” power is neither green nor reliable



Communities and local business can deliver where centralised organisations cannot

- Rural communities are resourceful
- Travel costs are minimal
- Mast sites can be negotiated by local agreement



Finlay (now age 11)
our on-site engineer



Various transportation systems

Where we are

- Tegola has been up and running for three years.
- Despite student experiments and “west highland engineering” it has delivered reliability, speed and quality of service that would be the envy of most people in cities.
- It has been copied (Eigg Pilot) and other extensions and copies are under way (Rum, Muck, Canna, S. Knoydart, Laggan...)
- *We would love to see it being used for new applications, e.g. telemedicine.*



Proposed L. Hourn – Knoydart – Small Isles network



What next? How can more of rural Scotland benefit?

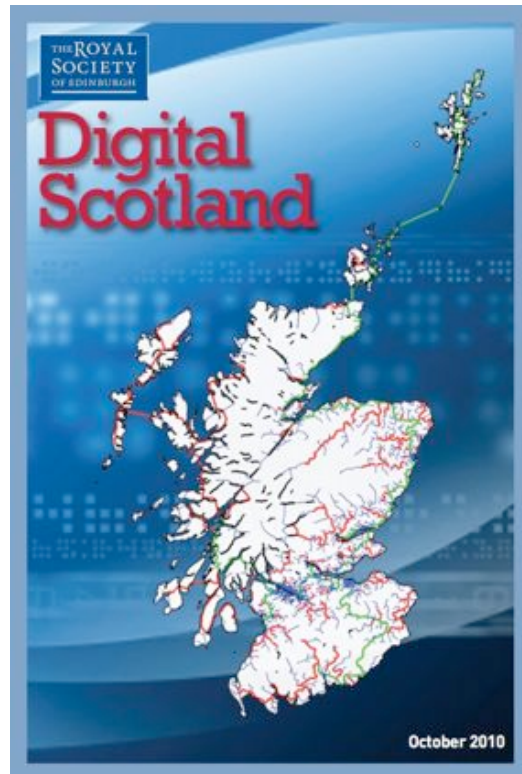
First, some serious misconceptions

- Rural distribution can be solved with satellite and existing copper.
 - No! Good teleconferencing requires speed, symmetry and low latency
- We need to persuade rural communities that they need broadband.
- We need more surveys to assess the rural demand
- “The costs of deploying next generation broadband in rural areas will far exceed the costs in urban areas.” *Scotland’s Digital Future: A Strategy for Scotland* (SG 2011)

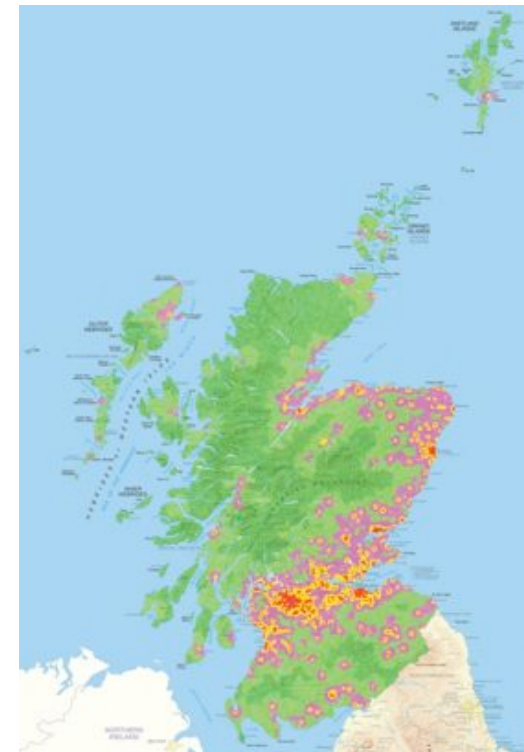
Backhaul – the main problem

- Short term (2 years): There is wireless backhaul with substantial spare capacity serving government, but communities can't get at it.
- Long term – there is almost no fibre serving rural Scotland. What is needed is an open-access “digital hub” to serve every community – rural or urban – in Scotland. See the Fourman report:

http://www.royalsoced.org.uk/enquiries/Digital_Scotland/index.htm



“We recommend that every community of 2,000 people ... should be reached by a digital hub”



A scenic landscape featuring a body of water, mountains, and a satellite dish on a hillside. The text 'www.tegola.org.uk' is overlaid in orange.

www.tegola.org.uk

Summary:

- The technology is already cheap, fast and easy to deploy
 - our research is aimed at making it even faster, cheaper and easier
- The rural need for superfast broadband is greater than the urban need.
- Communities or local businesses can deploy rural broadband where central organisations cannot
- The critical issue is backhaul
- We would *love* to collaborate with projects (e.g. telemedicine), which our network will support.